

ANDERSON-GRENVILLE-PICKENS AREA TRANSPORTATION RESOURCE MANUAL



Developed by SENIOR Solutions

Updated August 14, 2023

Introduction

SENIOR Solutions is committed to ensuring that people find transportation to meet their individual needs. This transportation resource guide is one tool to connect individuals with transportation options that can get them to their destinations. Our goal is for easy information and referral to assist customers in learning about and using services.

Seniors and people with disabilities have identified lack of familiarity with transportation options and how to get a ride as major barriers to engaging in activities outside the home.

We want to express our appreciation for the human service agencies and public and private transportation providers who have contributed to this manual.

Funding to develop this manual was provided by the Greenville-Pickens Area Transportation Study through the 5310 Mobility for All Grant.

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1. Transportation Agency or Business: **American Cancer Society-Road to Recovery**

2. Address: NA

3. Phone Number: 800-227-2345

4. Email Address: NA

5. Website: www.cancer.org

6. Hours of Operation:

7. Days of Operation:

8. Type(s) of Transportation Provided:

Demand Response:

Fixed-Route:

Inter-City:

Agency Specific:

Referral Only:

Taxi:

Other: **volunteer drivers**

9. Reservation Time Requirements: Call several days in advance

10. Cost of ticket or fare: Free to cancer patients and caregivers

11. Any free or reduced fares for seniors, people with disabilities, students, etc.:

12. Payment Options: NA

13. Handicapped Accessible Vehicles: Possibly

14. Other: **For patients traveling to cancer-related medical appointments and their caregivers.**

1. Transportation Agency or Business: **Amtrak**
2. Address: 1120 West Washington Street
Greenville, SC 29601
3. Phone Number: 800-872-7245
4. Email Address: NA
5. Website: www.amtrak.ovm
6. Hours of Operation: 24 Hrs./day
7. Days of Operation: 7 days/wk
8. Type(s) of Transportation Provided:
Demand Response:

Fixed-Route:

Inter-City:

Agency Specific:

Referral Only:

Taxi:

Other: **Long Distance Train**
9. Reservation Time Requirements: NA
10. Cost of ticket or fare: Varies by destination
11. Any free or reduced fares for seniors, people with disabilities, students, etc.:
10% for seniors 65+ or for persons with disabilities
12. Online payments only with credit or debit card
13. Handicapped Accessible Vehicles: Yes

1. Transportation Agency or Business: **Anderson County DSN Board**
2. Address: 212 McGee Road
Anderson, SC 29625
3. Phone Number: (864) 260-4515
4. Email Address: info@acdsnb.org
5. Website: www.acdsnb.org
6. Hours of Operation: 8:30 am- 5:00 pm
7. Days of Operation: Monday-Friday
8. Type(s) of Transportation Provided:
Demand Response:

Fixed-Route:

Inter-City:

Agency Specific: X

Referral Only:

Taxi:

Other:

9. Reservation Time Requirements: NA
10. Cost of ticket or fare: NA Free for clients of the Board
11. Any free or reduced fares for seniors, people with disabilities, students, etc.: NA
12. Payment Options: NA
13. Handicapped Accessible Vehicles: Yes
14. Other: transportation only as part of other services such as field trips and special occasions.

1. Transportation Agency or Business: **Anderson GoBus**
2. Address: NA
3. Phone Number: 800-590-3371
4. Email Address: NA
5. Website: www.gobustransit.com
6. Hours of Operation: 6:30 am-5:35 pm
7. Days of Operation: Monday-Friday
8. Type(s) of Transportation Provided:

Demand Response: **X**

Fixed-Route:

Inter-City:

Agency Specific:

Referral Only:

Taxi:

Other:

9. Reservation Time Requirements: 24 hours prior to requested trip
10. Cost of ticket or fare: \$2.00 per trip
11. Any free or reduced fares for seniors, people with disabilities, students, etc.:
Active military and veterans ride free
12. Payment Options:
13. Handicapped Accessible Vehicles: Yes
14. Other:

1. Transportation Agency or Business: **Anderson County Veterans Affairs**

2. Address: 2404 Main Street
Anderson, SC 29621

3. Phone Number: 864-260-4036

4. Email Address: mtmuth@andersoncountysc.org

5. Website: www.andersoncountysc.org/departments-a-z/veterans-affairs

6. Hours of Operation: by appointment only

7. Days of Operation: Monday and Tuesday

8. Type(s) of Transportation Provided:

Demand Response:

Fixed-Route:

Inter-City:

Agency Specific: **X for veterans only on Monday and Tuesday**

Referral Only:

Taxi:

Other:

9. Reservation Time Requirements: Must reserve in advance

10. Cost of ticket or fare: Free for veterans

11. Any free or reduced fares for seniors, people with disabilities, students, etc.:

Call office for free bus tickets for low-income or homeless veterans

12. Handicapped Accessible Vehicles: Yes

1. Transportation Agency or Business: **Clemson Area Transit (CAT Bus)**
2. Address: 200 West Lane
Clemson, SC 29631
3. Phone Number: 864-654-2287
4. Email Address: Clemson.cort.gt@gmail.com
5. Website: www.catbus.com
6. Hours of Operation: 7:00 am- 3:00 am
7. Days of Operation: Monday-Sunday
8. Type(s) of Transportation Provided:
Demand Response:

Fixed-Route: **X**

Inter-City:

Agency Specific:

Referral Only:

Taxi:

Other: **ADA/Paratransit**
9. Reservation Time Requirements: 24 hours in advance for ADA/Paratransit
10. Cost of ticket or fare: Free
11. Any free or reduced fares for seniors, people with disabilities, students, etc.:
12. Payment Options: NA
13. Handicapped Accessible Vehicles: yes
14. Other: **See Addendum at the end of manual for more detailed route, eligibility and fee information**

1. Transportation Agency or Business: **Disabled American Veterans**
2. Address: NA

3. Phone Number: (803) 647-2422
4. Email Address:
5. Website: www.dav.org
6. Hours of Operation: NA
7. Days of Operation: NA
8. Type(s) of Transportation Provided:
 - Demand Response:

 - Fixed-Route:

 - Inter-City:

 - Agency Specific: **X**

 - Referral Only:

 - Taxi:

 - Other:
9. Reservation Time Requirements:
10. Cost of ticket or fare: Free for Veterans
11. Any free or reduced fares for seniors, people with disabilities, students, etc.:
12. Payment Options: NA
13. Handicapped Accessible Vehicles: Yes
14. Other: For veterans only and only to Columbia, Charleston, Greenville and West Columbia VA.

1. Transportation Agency or Business: **Greenville BCycle**
2. Address: Bike Share Kiosks Locations:
Greenville Zoo, City Hall, Greenville Transit Center, Fluor Field, North Main and College Street
3. Phone Number: NA
4. Email Address: NA
5. Website: www.greenvillebcycle.com
6. Hours of Operation: 24 Hours
7. Days of Operation: 7 days/wk
8. Type(s) of Transportation Provided:
Demand Response:

Fixed-Route:

Inter-City:

Agency Specific:

Referral Only:

Taxi:

Other: **X E-Bike Sharing**
9. Reservation Time Requirements: Based on availability ; Download App to Schedule
10. Cost of ticket or fare: Options: \$5.00 for 30 minutes
\$20.00 for monthly pass
\$120 for annual pass
11. Any free or reduced fares for seniors, people with disabilities, students, etc.:
12. Payment options: Download APP to pay
13. Handicapped Accessible Vehicles: yes _____ no X
14. Other:

1. Transportation Agency or Business: **Greenville Executive Transportation**
2. Address: 9 Kilberry Blvd.
Greenville, SC
3. Phone Number: 864-251-5336
4. Email Address: Stephen@greenvilleexecutivetransportationllc.com
5. Website: www.greenvilleexecutivetransportationllc.com
6. Hours of Operation: 9:00 am-6:00 pm
7. Days of Operation: 7 days/week
8. Type(s) of Transportation Provided:
Demand Response:

Fixed-Route:

Inter-City:

Agency Specific:

Referral Only:

Taxi:

Other: **X**
9. Reservation Time Requirements:
10. Cost of ticket or fare:
11. Any free or reduced fares for seniors, people with disabilities, students, etc.:
12. Payment Options:
13. Handicapped Accessible Vehicles: No
14. Other: Long-distance trips, airport pick-ups/drop-offs, special occasions, etc.

1. Transportation Agency or Business: **Greenville Transit Authority (Greenlink)**
2. Address: 100 N. McBee Ave.
Greenville, SC 29601
3. Phone Number: 864-467-2700
4. Email Address: info@ridegreenlink.com
5. Website: www.greenvillesc.gov/151/Geenlink-Transit
6. Hours of Operation: 5:30 am – 10:30 pm (Mon-Fri)
8:30 am – 6:30 pm (Sat)
7. Days of Operation: Mon-Sat
8. Type(s) of Transportation Provided:
 - Demand Response:
 - Fixed-Route: **X**
 - Inter-City:
 - Agency Specific:
 - Referral Only:
 - Taxi:
 - Other: **ADA/Paratransit (GAP)**
9. Reservation Time Requirements: ADA/Paratransit must reserve 1 day before
10. Cost of ticket or fare: \$1.50 per ride + 0.50 transfer
\$3.00 each way for GAP
11. Any free or reduced fares for seniors, people with disabilities, students, etc.:
Reduced fares for seniors, persons with disabilities, students and minors
12. Payment Options: cash, visa, or mastercard
13. Handicapped Accessible: Yes
14. Other: GAP shuttle services for persons with disabilities within $\frac{3}{4}$ of a mile of fixed route. : **See Addendum at the end of manual for more detailed route, eligibility and fee information**
15. Handicapped Accessible Vehicles: yes **x** no _____

1. Transportation Agency or Business: **Green Transportation Services**

2. Address: NA

3. Phone Number: 864-607-3636

4. Email Address:

5. Website: www.greentransportationservicestaxi.com

6. Hours of Operation:

7. Days of Operation:

8. Type(s) of Transportation Provided:

Demand Response:

Fixed-Route:

Inter-City:

Agency Specific:

Referral Only:

Taxi:

Other:

9. Reservation Time Requirements:

10. Cost of ticket or fare:

11. Any free or reduced fares for seniors, people with disabilities, students, etc.:

12. Payment options:

13. Handicapped Accessible Vehicles: yes _____ no _____

14. Other:

1. Transportation Agency or Business: **GoGo Grandparent (Uber)**
2. Address: NA
3. Phone Number: 855-464-6872 Ext. 93718
4. Email Address: supportforgoggrandparent.com
5. Website: www.gogograndparent.com
6. Hours of Operation: 24 hrs/day
7. Days of Operation: 7 days/wk
8. Type(s) of Transportation Provided:
Demand Response: **X**

Fixed-Route:

Inter-City:

Agency Specific:

Referral Only:

Taxi:

Other:
9. Reservation Time Requirements: P/U within 15 minutes
10. Cost of ticket or fare: Varying rates for different packets. Base price 0.27/ml
11. Any free or reduced fares for seniors, people with disabilities, students, etc.:
12. Payment options: credit or debit
13. Handicapped Accessible Vehicles: yes _____ no _____ **POSSIBLE**
14. Other: Rides can be scheduled by phone or on-line

1. Transportation Agency or Business: **Greyhound**
2. Address: 9 Hendrix Drive
Greenville, SC 29607
3. Phone Number: 864-235-4741
4. Email Address:
5. Website: www.greyhound.com
6. Hours of Operation: 8:30 am – 6:30 pm
7. Days of Operation: Monday-Friday
8. Type(s) of Transportation Provided:
Demand Response:

Fixed-Route:

Inter-City: X

Agency Specific:

Referral Only:

Taxi:

Other: Long distance bus service
9. Reservation Time Requirements:
10. Cost of ticket or fare: Varies by destination
11. Any free or reduced fares for seniors, people with disabilities, students, etc.
12. Payment options: Credit, debit, cash (at ticket office only)
13. Handicapped Accessible Vehicles: yes X no _____
14. Other: Reservations can be made on line, by phone or in person at ticket office.

1. Transportation Agency or Business: Modivcare (Previously Logisticare)
2. Address:
3. Phone Number: 866-910-7688
4. Email Address:
5. Website: www.logisticare.com/booknow
6. Hours of Operation: 24 hrs/day
7. Days of Operation: 7 days/wk
8. Type(s) of Transportation Provided:

Demand Response: **Modivcare schedules rides for Medicaid non-emergency medical transportation**

Fixed-Route:

Inter-City:

Agency Specific:

Referral Only:

Taxi:

Other: **Medicaid non-emergency medical**

9. Reservation Time Requirements: 48 hours
10. Cost of ticket or fare: free with Medicaid
11. Any free or reduced fares for seniors, people with disabilities, students, etc.:
12. Payment options: NA
13. Handicapped Accessible Vehicles: yes no
14. Other:

1. Transportation Agency or Business: **Pickens Area County DSN Board**
2. Address: 1308 Griffen Mill Road
Easley SC 29640
3. Phone Number: 864-859-5416
4. Email Address: djenkins@pcbdsn.org
5. Website: pickenscountydnsnboard.org
6. Hours of Operation: 8:00 am – 5 pm
7. Days of Operation: Monday-Friday
8. Type(s) of Transportation Provided:
Demand Response:

Fixed-Route:

Inter-City:

Agency Specific: **X**

Referral Only:

Taxi:

Other:
9. Reservation Time Requirements: NA
10. Cost of ticket or fare: NA
11. Any free or reduced fares for seniors, people with disabilities, students, etc.:
12. Payment options: NA
13. Handicapped Accessible Vehicles: yes **X** no _____
14. Other: Transportation only offered as part of other services such as field trips and special events

1. Transportation Agency or Business: **Southeast Transportation**
2. Address: 411 N. Main Street
Mauldin, SC 29662
3. Phone Number: 864-877-0500
4. Email Address: cwood@settimo.com
5. Website: www.scmmedtrans.ocm
6. Hours of Operation: 24 hrs/day
7. Days of Operation: Monday-Saturday
8. Type(s) of Transportation Provided:
Demand Response: X

Fixed-Route:

Inter-City:

Agency Specific:

Referral Only:

Taxi:

Other:

9. Reservation Time Requirements: 3 days in advance
10. Cost of ticket or fare: varies – works with insurance
11. Any free or reduced fares for seniors, people with disabilities, students, etc
12. Payment options: by credit or debit card over the phone
13. Handicapped Accessible Vehicles: yes X no _____
14. Other:

1. Transportation Agency or Business: **Senior Solutions**
2. Address: 3420 Clemson Blvd. Unit 17
Anderson, SC 29621
3. Phone Number: 864-332-5424
4. Email Address: NA
5. Website: www.upstateseniors.org/transportation
6. Hours of Operation: 8 am – 5 pm
7. Days of Operation: Monday-Friday
8. Type(s) of Transportation Provided:
Demand Response: X

Fixed-Route:

Inter-City:

Agency Specific:

Referral Only:

Taxi:

Other:
9. Reservation Time Requirements:
10. Cost of ticket or fare:
11. Any free or reduced fares for seniors, people with disabilities, students, etc.:
12. Payment options:
13. Handicapped Accessible Vehicles: yes X no _____
14. Other:

1. Transportation Agency or Business: **Thrive Upstate**
2. Address: 1700 Ridge Road
Greenville, SC
3. Phone Number: 864-679-0220
4. Email Address: info@thriveupstate.org
5. Website: www.thriveupstate.org
6. Hours of Operation: 8:30 am- 5 pm
7. Days of Operation: Monday-Friday
8. Type(s) of Transportation Provided:
Demand Response:

Fixed-Route:

Inter-City:

Agency Specific: **X**

Referral Only:

Taxi:

Other:
9. Reservation Time Requirements:
10. Cost of ticket or fare: Free upon eligibility determination
11. Any free or reduced fares for seniors, people with disabilities, students, etc.:
12. Handicapped accessible: Yes
13. Other: Transportation provided for persons with disability as part of other services offered such as to the day program

1. Transportation Agency or Business: **Veterans Transportation Services**
2. Address:

3. Phone Number: 803-776-4000
4. Email Address: roy.tuckerjr@va.gov
5. Website:
6. Hours of Operation:
7. Days of Operation:
8. Type(s) of Transportation Provided:
Demand Response:

Fixed-Route:

Inter-City:

Agency Specific:

Referral Only:

Taxi:

Other:
9. Reservation Time Requirements:
10. Cost of ticket or fare:
11. Any free or reduced fares for seniors, people with disabilities, students, etc.:

12. Payment options:
13. Handicapped Accessible Vehicles: yes _____ no _____
14. Other:

Road To Recovery

We have opened the Road To Recovery program in several communities across the country and are working to expand to more communities later this year. We have COVID-19 safety precautions in place.

The safety of our patients and volunteers is and always has been our top priority. For other ACS support, please reach out to our Support Team via our [Chat](#), or call our Cancer Helpline at [1-800-227-2345](tel:1-800-227-2345).

Get a ride to cancer treatment

Every day thousands of cancer patients need a ride to treatment, but some may not have a way to get there. The American Cancer Society's Road To Recovery program provides transportation to and from treatment for people with cancer who do not have a ride or are unable to drive.

How does the program work?

Depending on your individual needs and what's available in your area, we may be able to coordinate a ride with an American Cancer Society volunteer driver.

Am I eligible?

Patients must be traveling to a cancer-related medical appointment.

Other eligibility requirements may apply. For example, a caregiver may need to accompany a patient who cannot walk without help. Contact us to find out what is available in your area, and what the specific requirements are.

It can take several business days to coordinate your ride, so please call us at 1-800-227-2345 well in advance of your appointment.

How do I become a Road To Recovery Volunteer?

Volunteering as a Road To Recovery® driver will put you at the heart of the American Cancer Society's mission and fulfill a critical need for our patients. If you own or have regular access to a safe, reliable vehicle, then you're already on the road to volunteering.

Volunteer drivers must be between the ages of 18 and 84, have a valid driver's license, pass a background check, and have access to a reliable car.

To learn more about becoming a Road To Recovery® volunteer, please visit our Road to Recovery® volunteer page, linked below.

[Be a Road To Recovery Volunteer](#)

Making Reservations for Passengers with a Disability

There are several options to purchase tickets for passengers with a disability:

- **Online and Mobile App:** Reservations for one-way and round-trip train travel can be made on Amtrak.com and in the mobile app for passengers who travel with service animals; passengers who are deaf or have a hearing loss; passengers who are blind or have a vision loss; passengers who need space for a wheeled mobility device, access to the transfer accessible seat or an accessible room; or passengers with a disability who do not need assistance. Reservations can also include one adult companion (</planning-booking/accessible-travel-services/accessible-travel-with-companion-attendant.html>) .
- **Telephone:** Call 1-800-USA-RAIL (tel:1-800-usa-rail) (1-800-872-7245 (tel:1-800-872-7245)). Agents are available 24 hours a day, 7 days a week and can assist you with reservations that include special service requests (oxygen equipment, special dietary requirements, etc.).
- **TTY:** Call 1-800-523-6590 (tel:1-800-523-6590) . Agents are available 24 hours a day, 7 days a week.
- **At a Station Ticket Counter:** Ticket agents at staffed stations are available to sell tickets during regular ticket office hours. Learn more about Amtrak Stations including accessible amenities at each station.

Discounts Available

Passengers with disabilities and up to one traveling companion are eligible for a rail fare discount. See the discounts for passengers with disabilities detail page (</deals-discounts/everyday-discounts/passengers-with-disabilities-discounts.html>) for discount amounts and any restrictions that may apply.

When You Should Make Reservations

Make a reservation for any of the following:

- Traveling with a wheeled mobility device space (for when you will remain seated in your wheelchair during travel)
- You wish to transfer to an accessible seat (for when you travel in a seat and stow your wheelchair)
- Contact us at 1-800-USA-RAIL (tel:1-800-usa-rail) (1-800-872-7245 (tel:1-800-872-7245)) or TTY 1-800-523-6590 (tel:1-800-523-6590) or chat with an agent:
 - If traveling without a wheelchair but need an accessible seat
 - if you need an accessible seat when traveling with a wheelchair that you do not wish to sit in and will not collapse and stow
 - Traveling without a wheelchair but need assistive equipment (e.g. ramp, lift, etc.) for boarding or detraining

For these types of accommodations, reservations are encouraged on all trains, including on "unreserved trains" (on which reservations for standard seating is not required).

Accessible spaces for a wheeled mobility device and/or transfer accessible seats are limited. Make your reservation in advance to ensure availability.

Who May Reserve Accessible Room Accommodations

Up until 14 days prior to the departure of each train from its origin city, reservations for accessible bedrooms may be made **only** for passengers with a disability who travel with a wheeled mobility device.

Passengers booking an accessible bedroom accommodation will be required to certify that they require one or more of the accessible features of the accessible room accommodation in order to book and receive the discount. Passengers are not required to indicate the type of disability they have but only that they require the accessible features due to a disability. Conductors on trains with accessible room accommodations will provide a self-certification form to be completed by the passenger.

Within 14 days prior to a train departure from its origin city, and if all other Bedroom and Family bedrooms have been reserved, accessible bedroom are made available to **all passengers** on a first-come, first-served basis. For this reason, we urge you to make your reservations as far in advance of travel as possible.

Accessible Group Travel – Additional Wheeled Mobility Device Space

Passengers traveling together who use wheeled mobility devices and wish to be seated together while remaining in their wheelchairs may submit a request. Please email groupsales@amtrak.com (mailto:groupsales@amtrak.com) or call 800-872-1477 (tel:800-872-1477) with the details of your request (for example, departure and arrival stations, preferred date(s) of travel, and contact information). With sufficient advance notice (at least 14 days) and the availability of space, equipment, and other necessary resources, Amtrak will provide the necessary floor space for the customers to be seated together while remaining in their mobility devices, at no extra charge. If a request cannot be fulfilled, Amtrak will make reasonable efforts to provide alternative accommodations. Responses to requests will be made at the earliest time or within five business days.

Exclusive or significant occupancy of a car

Requests to make floor space available for exclusive or significant occupancy of a car should follow the same process described above (costs may apply).

[https://
www.a](https://www.a)

Greenville, South Carolina



Train Station - Station Building (with waiting room)



1120 West Washington Street
Greenville, SC 29601



Features

Baggage

Parking

Accessibility

Hours

- No payphones
- No Amtrak ticketing kiosks
- Restrooms
- Unaccompanied child travel not allowed
- Vending machines
- No WiFi
- Arrive at least 30 minutes prior to departure

Indicates an accessible service.

[Book a Hotel](#)

Great prices with trusted hotel brands

[Rent a Car](#)

Find reliable vehicles at great prices



AMTRAK Guest Rewards®

Every ride counts as an Amtrak Guest Rewards member. Earn points toward reward travel, upgrades and more.

[JOIN NOW \(/guestrewards/enroll.html?ec=footer\)](#)

Accessible Travel Requests

Passengers with disabilities can request reasonable modifications to Amtrak policies, procedures and practices, when necessary to allow the use of Amtrak services.

Passengers should make their request as far in advance as possible, but no later than 72 hours before departure, and clearly describe what is needed. Requests can be made on the Contact Us page (<https://www.amtrak.com/contact-us>) using the "Accessibility Requests/Feedback" subject option in the e-mail feedback form, by calling 1-800-USA-RAIL (tel:1-800-usa-rail) (1-800-872-7245 (tel:1-800-872-7245)) to speak with a customer service representative or by speaking with an employee at a staffed station. Amtrak will respond to passenger requests within 72 hours. For TTY service, call 1-800-523-6590 (tel:1-800-523-6590) .

On-the-Spot Requests

In instances when it is not feasible or practical to make a request in advance, passengers can request an "on-the-spot" modification to the policy, procedure or practice at any time to any Amtrak employee.

If a request cannot be accommodated (for example, if the request poses a safety concern or would fundamentally alter the nature of the service), Amtrak personnel will take, to the maximum extent possible, any other action that would ensure the passenger with a disability can use Amtrak services.

Accessible Group Travel – Additional Wheeled Mobility Device Space

Passengers traveling together who use wheeled mobility devices and wish to be seated together while remaining in their wheelchairs may submit a request. Please email groupsales@amtrak.com (mailto:groupsales@amtrak.com) or call 800-872-1477 (tel:800-872-1477) with the details of your request (for example, departure and arrival stations, preferred date(s) of travel, and contact information). With sufficient advance notice (at least 14 days) and the availability of space, equipment, and other necessary resources, Amtrak will provide the necessary floor space for the customers to be seated together while remaining in their mobility devices, at no extra charge. If a request cannot be fulfilled, Amtrak will make reasonable efforts to provide alternative accommodations. Responses to requests will be made at the earliest time or within five business days.

Exclusive or significant occupancy of a car

Requests to make floor space available for exclusive or significant occupancy of a car should follow the same process described above (costs may apply).



Every ride counts as an Amtrak Guest Rewards member. Earn points toward reward travel, upgrades and more.

[JOIN NOW \(/guestrewards/enroll.html?ec=footer\)](#)

(<https://www.amtrak.com/guestrewards/apply.html?atv=preferredmc-fnbo-footer&mp=foot>)

Wheeled Mobility Device Specifications and Services

Amtrak trains accommodate most standard-sized mobility devices in use today. However, due to differences in passenger car design, train layout and boarding devices (like ramps, lifts and bridge plates), some routes or passenger equipment can accommodate larger devices than others.

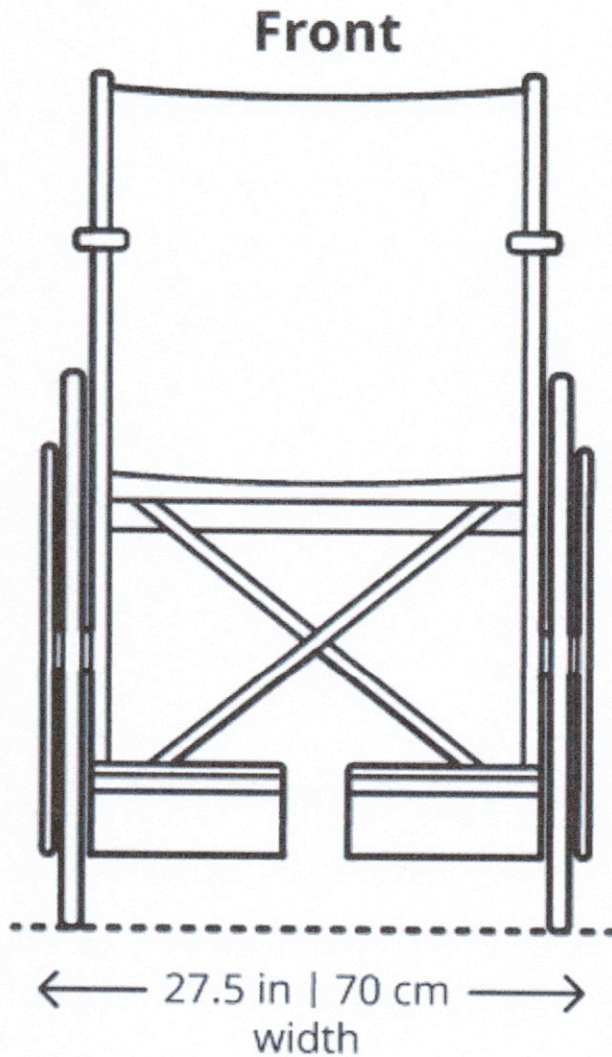
For all Amtrak routes, we can accommodate:

- **Dimensions:** Not exceeding 27.5 inches (70 centimeters) wide and 48 inches (122 centimeters) long when occupied, with a minimum of 2 inches (5 centimeters) of ground clearance.
- **Weight:** 600 lbs. (273 kg) or less when occupied.

Manual and battery powered: Amtrak permits both manually operated and battery powered wheeled mobility devices that meet these specifications.

See specific dimensions that each train and route can accommodate (</planning-booking/accessible-travel-services/wheelchair-dimensions.html>)

If the dimensions of your wheeled mobility device exceed the listed dimensions, we may still be able to accommodate your device, depending on the specific type of car or equipment used for your trip. Contact us at 1-800-USA-RAIL or TTY 1-800-523-6590 so we can provide up-to-date information specific to your travel plans and assist with accommodations or travel requests.



Traveling with a Companion/Attendant

Amtrak does not require that a companion or attendant accompany a passenger with a disability. However, if a passenger anticipates that he or she may need personal care assistance during the trip, such as assistance with feeding, bathing, dressing, medicating or toileting, the passenger must travel with an attendant who can provide such assistance.

The Amtrak train crews are not required or permitted to provide personal care assistance to passengers. Please take this into account when making your travel plans. If it becomes apparent during a trip that an unaccompanied passenger requires such assistance, the passenger may have to detrain prior to his or her final destination.

Companion Discount

Amtrak offers a 10% discount for persons traveling with a passenger with a disability as a companion. Those designated as a companion must be capable of providing the necessary assistance to the passenger with a disability. Additional restrictions may apply (</deals-discounts/everyday-discounts/passengers-with-disabilities-discounts.html>)

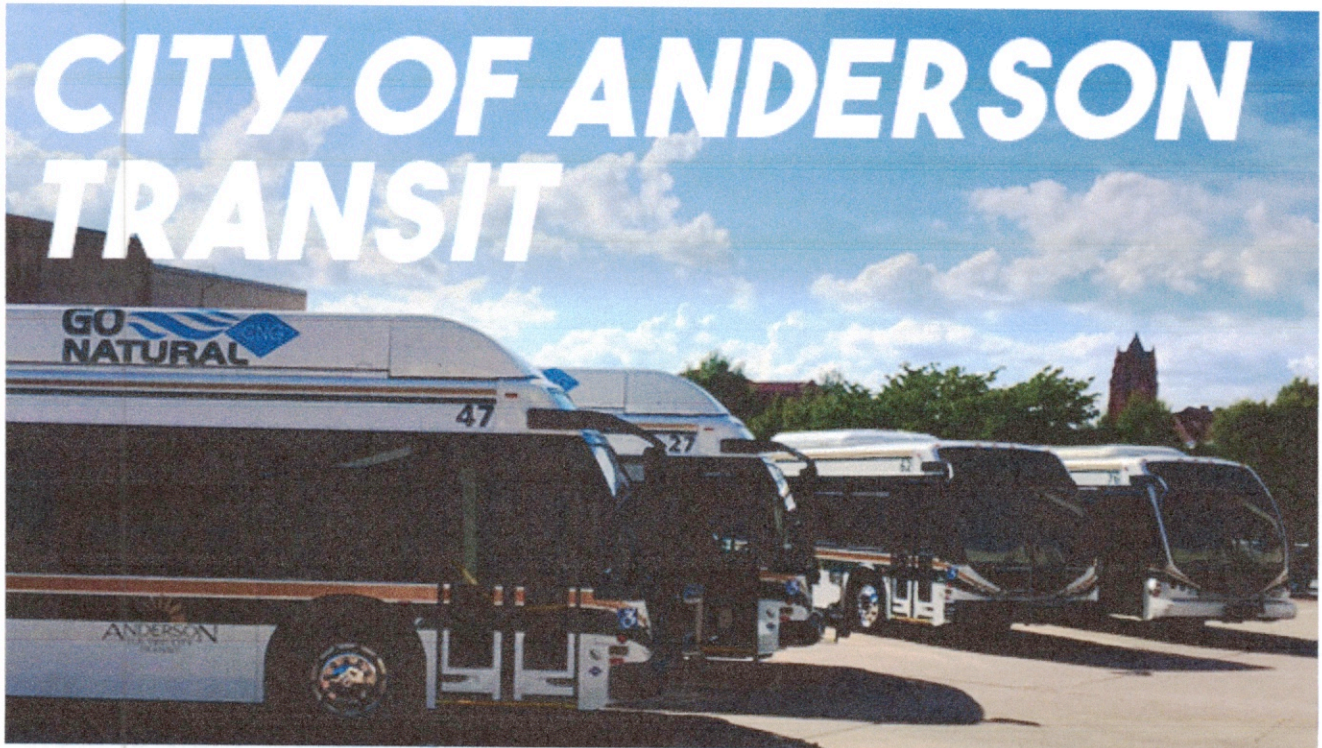


AMTRAK Guest Rewards®

Every ride counts as an Amtrak Guest Rewards member. Earn points toward reward travel, upgrades and more.

JOIN NOW (</guestrewards/enroll.html?ec=footer>)

(<https://www.amtrak.com/guestrewards/apply.html?atv=preferrredmc-fnbo-footer&cmp=foot>)



Riding The Electric City Transit

It has never been more convenient for our Senior citizens and disabled citizens. Every bus is

now permitted to leave regular route (up to 3/4 of a mile) to pick up or drop off riders who live outside the regular routes.

Call us at [1-864-231-7625](tel:1-864-231-7625)

Request A Bus

You may request a bus by calling the Electric City Transit at least one hour before you wish to travel. Passengers should indicate if they require a wheelchair lift or other assistance. Persons with hearing impairments can use the Ready Line by calling [1-800-735-2905](tel:1-800-735-2905)

Operating Hours

Normal operation schedules are Monday-Friday from 6:30 am – 6:30 pm

Electric City Transit Service is not provided on these holidays:

- New Years Day
- MLK Jr. Day
- Presidents Day
- SC Confederate Memorial Day
- National Memorial Day
- 4th of July
- Labor Day
- Veteran's Day
- Thanksgiving Day
- The day after Thanksgiving
- Christmas Eve
- Christmas Day
- The day after Christmas

Transit – Title VI & ADA Policy

Schedules

[Interactive Map](#)

Blue Route [Map of Route](#)

Old McCants School	Clarke Lane	Anderson University	AnMed Campus & Medicus	Main Hospital
6:20	6:25	6:35	6:50	7:10
7:20	7:25	7:35	7:50	8:10
8:20	8:25	8:35	8:50	9:10
9:20	9:25	9:35	9:50	11:10
10:20	10:25	10:35	10:50	11:15
11:20	11:25	11:35	11:50	12:15
12:20	12:25	12:35	12:50	1:15
1:20	1:25	1:35	1:50	2:15
2:20	2:25	2:35	2:50	3:15
3:20	3:25	3:35	3:50	4:15
4:20	4:25	4:35	4:50	5:15

5:20

5:25

5:35

5:50

6:15

Green Route [Map of Route](#)

Old McCants School	Tri County Tech	I Street	Health Department	Main Library
6:18	6:40	6:50	7:00	7:15
7:18	7:40	7:50	8:00	8:15
8:18	8:40	8:50	9:00	9:15
9:18	9:40	9:50	10:00	10:15
10:18	10:40	10:50	11:00	11:15
11:18	11:40	11:50	12:00	12:15
12:18	12:40	12:50	1:00	1:15
1:18	1:40	1:50	2:00	2:15
2:18	2:40	2:50	3:00	3:15
3:18	3:40	3:50	4:00	4:15
4:18	4:40	4:50	5:00	5:15
5:18	5:40	5:50	6:00	6:15

Red Route [Map of Route](#)

Old McCants	Wal-Mart	Anderson Mall	Main Post	Downtown

School			Office	Square
6:18	6:45	7:00	7:05	7:10
7:18	7:45	8:00	8:05	8:10
8:18	8:45	9:00	9:05	9:10
9:18	9:45	10:00	10:05	10:10
10:18	10:45	11:00	11:05	11:10
11:18	11:45	12:00	12:05	12:10
12:18	12:45	1:00	1:05	1:10
1:18	1:45	2:00	2:05	2:10
2:18	2:45	3:00	3:05	3:10
3:18	3:45	4:00	4:05	4:10
4:18	4:45	5:00	5:05	5:10
5:18	5:45	6:00	6:05	6:10

Gold Route [Map of Route](#)

Old McCants School	Meadows Run Apt.	Colony Park	Watson Village	Municipal Bus Center
6:18	6:35	6:50	7:00	7:10
7:18	7:35	7:50	8:00	8:10
8:18	8:35	8:50	9:00	9:10

9:18	9:35	9:50	10:00	10:10
10:18	10:35	10:50	11:00	11:10
11:18	11:35	11:50	12:00	12:10
12:18	12:35	12:50	1:00	1:10
1:18	1:35	1:50	2:00	2:10
2:18	2:35	2:50	3:00	3:10
3:18	3:35	3:50	4:00	4:10
4:18	4:35	4:50	5:00	5:10
5:18	5:35	5:50	6:00	6:10

Purple Route [Map of Route](#)

Old Mcants	Patrick B Harris	Highway 20	Honea Path	BHP High School	Belton
6:18	6:30	6:37	6:45	6:52	6:58
7:18	7:30	7:37	7:45	7:52	7:58
8:18	8:30	8:37	8:45	8:52	8:58
9:18	9:30	9:37	9:45	9:52	9:58
2:18	2:30	2:37	2:45	2:52	2:58
3:18	3:30	3:37	3:45	3:52	3:58
4:18	4:30	4:37	4:45	4:52	4:58
5:18	5:30	5:37	5:45	5:52	5:58

Welcome to Clemson Area Transit "CATbus"

Mission Statement - "Clemson Area Transit (CAT) is dedicated to excellence in serving everyone with safe, friendly, and reliable public transportation."

Security Matters - "Clemson Area Transit (CAT) is dedicated to excellence in serving everyone with safe, friendly, and reliable public transportation."

CATBUS NEWS AND EVENTS

Summer Schedule
Will be in Effect... 

ROUTE SCHEDULE CHANGES

CITY OF CLEMSON 5/16/2023 - 8/21/2023

Summer Schedule 2023

Summer Schedule 2023 Will be in Effect ... Saturday, May 6, 2023 - Sunday, August 20, 2023



New CATbus Shelters
WEDNESDAY, FEBRUARY 10, 2021

CITY OF CLEMSON WEDNESDAY, FEBRUARY 8, 2023









New Electric Buses coming to CAT

With the 2022 Notice of Funding Opportunities provided by the Lo/No grant, Clemson Area Transit announces that New Flyer Bus Company has been awarded the opportunity to add up to five new electric buses to their Transit fleet. During...

Where's My Bus?
TUESDAY, JANUARY 5, 2021

CATbus News and Info

Categories

- News** 33 
- Awards** 1 
- General Information** 3 
- CATbus COVID-19 Info** 0 
- City of Clemson Public Safety** 0 
- Routes | Maps | Schedules** 3 
- Real-Time Bus Locator** 1 
- Route Schedule Changes** 2 

WHERE'S MY BUS?

REAL-TIME BUS LOCATOR






3 Ways to Get the App:

1. Click the image
2. Scan the QR Code
3. Visit catbus.ridesystems.net/routes



SCHEDULING A RIDE

You must call [864-467-2759](tel:864-467-2759) to make a reservation. The dispatch booth is open 8:00 a.m. to 5:00 p.m. Monday through Friday and is open on Saturday from 9:00 a.m. to 5:00 p.m. for trip arrangements. Reservations must be made at least one day in advance. Scheduling is done on a first-come, first-served basis. When calling to reserve a ride, have the following information ready:

- Your first and last name.
- ID card number.
- Date when you want to travel.
- Pickup address: number, street, apartment number.
- Your requested pickup or drop off time.
- Your requested return time if you want a round trip.
- Where you want to go: number, street, suite number.
- If you will be bringing a service animal.
- If you will be accompanied by a personal care attendant (PCA) and/or companion (including children).
- Any other information the driver should know to assist with your travel needs.

COMPANIONS & PERSONAL CARE ASSISTANTS (PCA'S)

As a certified rider, you may arrange to bring one companion along on each ride for the same fare that you will pay. You may add extra fare-paying companions to your trip only on a space available basis.

A Personal Care Assistant (PCA) is someone whose assistance you must have in order to take your trip on paratransit. As a certified rider needing assistance, the PCA may ride with you at no charge. Your PCA and companion may both ride with you on the same trip. When making reservations for your ride, please tell the dispatcher if a companion or Personal Care Assistant will be riding with you.

CANCELLATIONS

To cancel trips, call the reservation line and speak to the dispatcher. Cancellations can be left on voice mail 24 hours a day. Please remember to cancel trips you cannot use as soon as possible or at least two hours before your pickup times. This will help free up space for others to ride and keep program costs down.

NO-SHOW DEFINITION

You will be considered a "no-show" if you:

- Reserve a ride but do not meet the vehicle within five (5) minutes of its arrival.
- Call to cancel a trip less than two hours before the scheduled pickup time.

Please Note: If a passenger cannot use a scheduled trip but pays the fare for that trip at the scheduled pickup time, the trip will be counted as a "Canceled with Pay" and will not be counted as a "No Show."

SUBSCRIPTION SERVICE

If you travel to and from the same destination at the same time and day at least two (2) times per week, you may request to use GAP's subscription service. This service allows riders to make regular trips without telephoning in for reservations or to confirm rides. Subscription riders need only to call to cancel a ride. A change in time, origination, or destination may change your eligibility for a subscription ride.

Under certain conditions, you may discontinue subscription service for a prearranged, specific period of time and may return to subscription service without penalty following the absence. Subscription service may be temporarily discontinued for reasons such as illness, vacation, or school break.

If you receive subscription service and cancel 30% of your total subscription rides or no-show for a ride five times or more in a rolling 30-day period, your subscription service may be suspended for a minimum of 30 days.

Subscription service is limited in accordance with the Americans with Disabilities Act (ADA), which states that not more than 50 percent of the rides at any hour of any day may be subscription rides.

There may be a waiting list for subscription riders.

1. Transportation Agency or Business: **Green Transportation Services**

2. Address: NA

3. Phone Number: 864-607-3636

4. Email Address:

5. Website: www.greentransportationservicestaxi.com

6. Hours of Operation:

7. Days of Operation:

8. Type(s) of Transportation Provided:

Demand Response:

Fixed-Route:

Inter-City:

Agency Specific:

Referral Only:

Taxi: X

Other:

9. Reservation Time Requirements:

10. Cost of ticket or fare:

11. Any free or reduced fares for seniors, people with disabilities, students, etc.:

12. Payment options:

13. Handicapped Accessible Vehicles: yes _____ no _____

14. Other:

1. Transportation Agency or Business: **Greyhound**
2. Address: 9 Hendrix Drive
Greenville, SC 29607
3. Phone Number: 864-235-4741
4. Email Address:
5. Website: www.greyhound.com
6. Hours of Operation: 8:30 am – 6:30 pm
7. Days of Operation: Monday-Friday
8. Type(s) of Transportation Provided:
Demand Response:

Fixed-Route:

Inter-City: **X**

Agency Specific:

Referral Only:

Taxi:

Other: Long distance bus service
9. Reservation Time Requirements:
10. Cost of ticket or fare: Varies by destination
11. Any free or reduced fares for seniors, people with disabilities, students, etc.
12. Payment options: Credit, debit, cash (at ticket office only)
13. Handicapped Accessible Vehicles: yes **X** no _____
14. Other: Reservations can be made on line, by phone or in person at ticket office.

Scheduling a Ride

To schedule a ride, call the LogistiCare reservation line Monday through Friday 8:00 AM to 5:00 PM. Please call at least 3 business days before your medical appointment.

Region 1: 866-910-7688

Abbeville Anderson
Cherokee Edgefield
Greenville Greenwood
Laurens McCormick
Oconee Pickens
Saluda Spartanburg

Region 2: 866-445-6860

Aiken Allendale
Barnwell Barnwell
Calhoun Chester
Clarendon Fairfield
Kershaw Lancaster
Lee Lexington
Newberry Orangeburg
Richland Sumter
Union York

Region 3: 866-445-9954

Beaufort Berkeley
Charleston Chesterfield
Colleton Darlington
Dillon Dorchester
Florence Georgetown
Hampton Horry
Jasper Marion
Marlboro Williamsburg

For more information on LogistiCare in South Carolina, visit us at:

<http://memberinfo.logisticare.com/>

Where's My Ride?

Please call our "Where's My Ride" line if:

- Your transportation is running more than 15 minutes past your pick up time and you have not heard from the driver
- You have finished at your appointment and are ready to go home
- If you have problems or concerns with your ride

Region 1: 866-910-7689

Region 2: 866-445-9962

Region 3: 866-445-9964

TTY - 866-288-3133

To report fraud & abuse call:
888-364-3224

Si desea solicitar este folleto en español por favor llame al 866-910-7689.

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**South Carolina
Medicaid Members**

LogistiCare

South Carolina
HealthyConnections

FREQUENTLY ASKED QUESTIONS:

Q. What are the requirements to receive non-emergency medical transportation?

A. Transportation is for Healthy Connections Medicaid members who need to see a doctor, go to other medical visits or go to the drug store. The Member's medical condition should not be an emergency.

FOR EMERGENCIES DIAL 911.

Q. When should I call for a ride?

A. To schedule a ride, call the LogistiCare reservation line Monday through Friday 8:00 AM to 5:00 PM. Please call at least 3 business days before your medical appointment. Urgent trips may be accepted with less than 3 days notice.

Q. What do I need to have when I call for a ride?

- A. Medicaid ID number
- Pick-up address & phone number
- Appointment date & time
- Doctor's name
- Doctor's address & phone number

Q. How will I know what time to be ready for my ride?

A. LogistiCare will tell you what time to be ready. If the pick-up time changes, we will call you.

Q. What type of transportation will I get?

A. LogistiCare will ask if you can walk or if you require the use of a wheelchair and will then provide the best type of transportation for your needs.

Q. Who will be taking me to my appointment?

A. LogistiCare will schedule the type of transportation to meet your needs.

Q. Who can call to request my ride?

A. You, a relative, caregiver, nurse or doctor.

Q. How do I get a ride for repeat appointments like dialysis?

A. Ask your medical provider to help schedule rides for you.

Q. What if the ride is late or I have other problems with transportation?

A. If your ride is 15 minutes past pick up time, please call our "Where's My Ride" line.

A LogistiCare Customer Service Representative is ready to answer your questions and set up rides. We take reservation calls Monday through Friday from 8:00 AM to 5:00 PM.

Remember:

- ✓ Rides must be for doctor appointments, dialysis, x-rays, laboratory work, drug store, or other medical appointments.
- ✓ It is best if you call for a ride 3 business days before your scheduled appointment. Urgent trips may be accepted with less than 3 days notice (24 hour access).

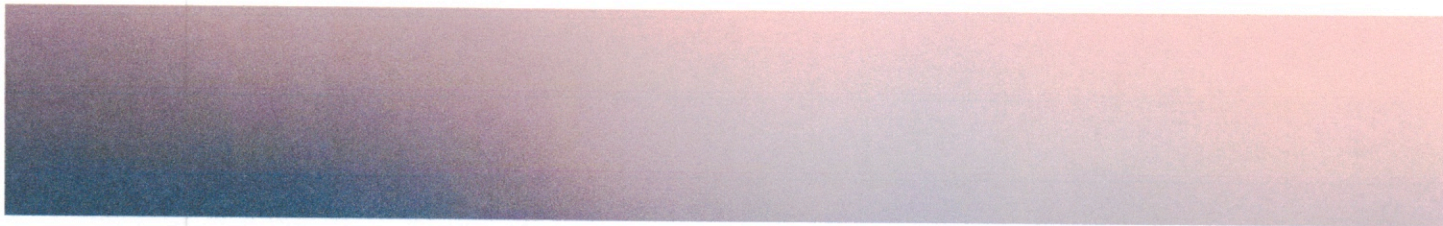
✓ Call with:

- Medicaid ID number
- Pick-up address and phone number
- Appointment date and time
- Doctor's name, address, and phone number

What to expect from LogistiCare:

- Protected personal and medical information
- Courteous, on-time service
- Respect for your transportation needs

**LogistiCare Solutions, LLC
545 N. Pleasantburg Drive
Suite 202
Greenville, SC 29607**



Services



MEDICAL APPOINTMENTS

Going to and from your medical appointments



OUTPATIENT SURGERY

Minor medical procedures are



ADULT DAY CARE

As our loved ones age, adult day care may become a



DIALYSIS TREATMENTS

Dialysis treatments are vital to your health



AMBULATORY AND WHEELCHAIR

Our Minivans have a lower profile for



SouthEast

Transportation Service

Non-Emergency Medical Transportation



SouthEast Medical Transportation Service provides **non-emergency** medical transportation service for Greenville, Spartanburg, Richland, Lexington counties and the surrounding areas. Our service is transporting patients to and from medical care providers in non-emergency situations. Our goal is to provide prompt, friendly and courteous transportation services for hospitals, nursing homes, long term care facilities, dialysis clinics and more.

We provide professional, door to door, non-emergency medical transportation.



VetRide

[About Us](#)

Helping our Veterans receive the care they deserve.

To get started with VetRide, an account will need to be created by your VA facility. Find your facility's contact information using the form below.

Find a facility near you.

Enter your zip code here



Cover
Page
Download
App or
www.vetride.
va.gov

You can now access VetRide on your mobile device!



How it works



Request at your convenience

Passengers using this service have the ability to request rides at their own leisure.



Schedule in minutes

Intuitive process that will get you on your own way in minutes.



Safety

Safety is one of our priority. We will make sure you arrive at your destination safely and smoothly.

We're Here To Help

If you are a Veteran, the Veteran's Transportation Service (VTS) is here to ensure that you have the ability to make it to all your VA health care appointments. From Veterans living in remote and rural areas to those who are visually impaired, elderly, or immobilized due to disease or disability — VTS understands all the considerations needed to make transportation problems a distant memory.



Why Use The VA Travel Portal

Veterans who are eligible for VA health care benefits and have a VA-authorized appointment are automatically eligible for transportation through the VTS program.

Dispatch of your driver will ensure you are never late to your important medical appointments.

We're always looking to improve, and we encourage all of our users to leave feedback on their rides so we can always deliver the best ride possible!

You can use our Self Service Portal to request a ride to your appointment. You have the ability to track your driver's location and estimated pickup time.